

Sunflower Soft Furnishings

CONDITIONS RELATING TO YOUR USE OF THE SUNFLOWERSOFTFURNISHINGS.CO.UK WEBSITE

These terms and conditions apply to Your use of the website Sunflowersoftfurnishings.co.uk. Other terms and conditions on our site such as our privacy policy and our Terms and Conditions of Sale should be read in addition to these terms before ordering.

1. Interpretation

In these Terms and Conditions (Terms), the following words and phrases shall have the following meanings: "You/Your" means the person who purchases and/or receives the Goods from Us; "Us/We/Our" means Sunflower Soft Furnishings;

2. Your Account

If You use this web site, You are responsible for maintaining the confidentiality of Your password and for restricting access to Your computer to prevent unauthorised access to Your account. You agree to accept responsibility for all activities that occur under Your account or password. You should take all necessary steps to ensure that the password is kept confidential and secure and should inform Us immediately if You have any reason to believe that Your password has become known to anyone else, or if the password is being, or is likely to be, used in an unauthorised manner.

Please ensure that the details You provide Us with are correct and complete and inform Us immediately of any changes to the information that You provided when registering. You can access and update much of the information You provided Us with in the 'My Account' area of the web site.

We reserve the right to refuse access to the web site, terminate accounts, remove or edit content, or cancel orders at our discretion. If we cancel an order, it will be without charge to You.

3. Privacy

Please review our Privacy Notice for more information.

4. Access to the website

We will make all reasonable endeavours to ensure that availability of the web site will be uninterrupted and that transmissions will be error-free. However, due to the nature of the Internet and the World Wide Web, this cannot be guaranteed. Also, Your access to the web site may also be occasionally suspended or restricted to allow for repairs, maintenance, or the introduction of new facilities or services. We will attempt to limit the frequency and duration of any such suspension or restriction.

5. Licence for Web site access

We grant You a limited licence to access and make personal use of this web site, but not to download (other than page caching) or modify it, or any portion of it, except with Our express written consent. This licence does not include any resale or commercial use of this web site or its contents; any collection and use of any product listings, descriptions, or prices; any derivative use of this web site or its contents; any downloading or copying of account information for the benefit of another

merchant; or any use of data mining, robots, or similar data gathering and extraction tools.

This web site or any portion of this Web site may not be reproduced, duplicated, copied, sold, resold, visited, or otherwise exploited for any commercial purpose without our express written consent.

6. Electronic communications

When You visit our website or send e-mails to Us, You are communicating with Us electronically. We often communicate with You by e-mail or by posting notices on the web site. For contractual purposes, You consent to receive communications from Us electronically and You agree that all agreements, notices, disclosures and other communications that We provide to You electronically satisfy any legal requirement that such communications be in writing. This condition does not affect Your statutory rights.

7. Alteration of Service or Amendments to the Conditions

We reserve the right to make changes to our web site, policies, and these conditions of use at any time. You will be subject to the policies and conditions of use in force at the time that You use the web site or that You order goods from us, unless any change to those policies or these conditions is required to be made by law or government authority (in which case it will apply to orders previously placed by You). If any of these conditions is deemed invalid, void, or for any reason unenforceable, that condition will be deemed severable and will not affect the validity and enforceability of any remaining condition.

8. Events beyond our reasonable control

We will not be held responsible for any delay or failure to comply with our obligations under these conditions if the delay or failure arises from any cause which is beyond our reasonable control. This condition does not affect Your statutory rights.

9. Waiver

If You breach these conditions and We take no action, We will still be entitled to use our rights and remedies in any other situation where You breach these conditions.

10. Governing law and jurisdiction

These conditions are governed by and construed in accordance with the laws of England and Wales. You agree, as We do, to submit to the non-exclusive jurisdiction of the English courts.

11. Complaints

In the event of a complaint, please e-mail Sunflowersoftfurnishings@ntlworld.co.uk or write to Us at our postal address.